



Fix My Laptop

Fast service | Quality repairs

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Attention: xxxxxxxx
11 xxxxxxxx Court
ANYWHERE QLD 4999

April 3rd 2008

Insurance Inspection Report.

1. Particulars of Parties Involved:

Inspection Report Prepared For:	XXXXXX and her insurance company.
Address of Loss:	11 XXXXXXXX Court ANYWHERE QLD 4999
Phone Number:	04XX XXX XXX
Mobile Number:	04XX XXX XXX
Event Date:	Late March 2008
Insurer:	XXXXX Insurance Brokers
Policy / Claim Number:	Unknown
Instructions Issued By:	XXXXXXX
Report to Be Sent To:	<input checked="" type="checkbox"/> Owner of Computer. <input type="checkbox"/> Insurance Company. <input type="checkbox"/> Other Party:

2. Particulars of Computer:



Description of Current System:	Computer is a Samsung X10 notebook supplied with Chinese Windows XP Home. It seems to have been in good to average condition for its age. Original cost of this slimline unit was approx \$3500. It is a high-end laptop.
Manufacturer:	Samsung
Date of Production:	2003-4 approx.
Model Name:	X10
Specifications:	
Processor:	<input type="checkbox"/> AMD Sempron <input checked="" type="checkbox"/> Pentium Mobile 1.6Ghz <input type="checkbox"/> Centrino
Memory Fitted:	512mb of DDR RAM
Hard Drive Capacity:	40Gb 2.5" hard drives
Optical Device:	<input type="checkbox"/> CDROM _____ <input type="checkbox"/> CDRW _____ <input checked="" type="checkbox"/> CDRW DVD Combo_____ <input type="checkbox"/> DVD RW
Wireless:	<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO
56K Internal Modem/ LAN :	<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO
Screen Type and Size:	14" High Resolution LCD Damaged: <input type="checkbox"/> YES <input type="checkbox"/> NO <input checked="" type="checkbox"/> CAN'T SAY
Operating System:	<input type="checkbox"/> Windows 2000 <input checked="" type="checkbox"/> Windows XP Home (Chinese) <input type="checkbox"/> Windows XP Professional.



Power Pack:	Yes
Other Items:	

3. Particulars of Inspection:

Was Laptop Physically Damaged?:	<input type="checkbox"/> Impact <input checked="" type="checkbox"/> Liquid. <input type="checkbox"/> Other
Describe Signs of Physical Damage:	<input type="checkbox"/> Broken Casing <input checked="" type="checkbox"/> Water Stains <input type="checkbox"/> Broken Hinges <input checked="" type="checkbox"/> Ports damaged at Rear (dc jack) <input type="checkbox"/> Damaged Keyboard (water) <input type="checkbox"/> Burnt Circuit Board(s) <input checked="" type="checkbox"/> Corroded Circuit Board(s) <input type="checkbox"/> Damaged Power Pack <input type="checkbox"/> Other - See below.
Was the Laptop disassembled and Tested?:	<input type="checkbox"/> YES <input checked="" type="checkbox"/> NO
Individual Component Report:	<i>(Items are Removed and Tested on Bench as far as is practicable)</i>
CPU:	Tested: <input type="checkbox"/> YES <input checked="" type="checkbox"/> IO - <input type="checkbox"/> PASS <input checked="" type="checkbox"/> FAIL Unit would not boot up and attempts to get it working are utterly futile.




Memory:	Tested: <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO - <input type="checkbox"/> PASS <input checked="" type="checkbox"/> FAIL Visible corrosion
Hard Drive:	Tested: <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO - <input type="checkbox"/> PASS <input checked="" type="checkbox"/> FAIL Removed and tested. Dead. Visible corrosion.
Optical Drive:	Tested: <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO - <input type="checkbox"/> PASS <input type="checkbox"/> FAIL
Floppy Drive:	Tested: <input type="checkbox"/> YES <input type="checkbox"/> NO - <input type="checkbox"/> PASS <input type="checkbox"/> FAIL
Modem / LAN:	Tested: <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO - <input type="checkbox"/> PASS <input type="checkbox"/> FAIL
Power Pack:	Tested: <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO - <input type="checkbox"/> PASS <input type="checkbox"/> FAIL
Battery:	Tested: <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO - <input type="checkbox"/> PASS <input checked="" type="checkbox"/> FAIL
Screen:	Tested: <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO - <input type="checkbox"/> PASS <input type="checkbox"/> FAIL

4. Conclusion(s) and Report:

Stated Insurance Event:	The customer advised that the unit was damaged when a pot plant was overfilled with water and the laptop was flooded with a large volume of water.
Conclusion:	From the inspection we concluded that the damage is consistent with the stated "Insurance Event" <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO <input type="checkbox"/> N/A
Findings:	We have inspected the unit and found damage to these components: <ul style="list-style-type: none"> - motherboard - Keyboard - RAM - Hard Drive <p>This damage is all consistent with a water damage.</p>
Recommendation:	We recommend the unit not be repaired . The damage is too extensive.
Quotation to Replace:	My understanding is the customer, due to urgent business needs, has already replaced the laptop. We therefore have



	not quoted.
Photographic Evidence:	
Delivery/Repair Time:	<input type="checkbox"/> < 1 week <input type="checkbox"/> 1-2 weeks
Salvage Value:	\$30
Is Software Recovery Possible?:	<input type="checkbox"/> YES <input checked="" type="checkbox"/> NO <input type="checkbox"/> N/A
Inspectors Name:	XXXXXX
Inspection Fee:	\$99.00
Transportation Fee:	\$0.00
Owing on Collection of Report:	\$99.00

I certify the above to be true and correct. Ring me if you have any questions.

Yours sincerely,

XXXXXX
 FML INSPECTOR